

## Option 1:

### Diploma in Resort & Hotel Management (2 year programme)

This course is a combination of learning programmes that will be presented over a period of two years. This combination ensures development in the following areas:

- Industry related knowledge and skills
- Experience in the industry
- Character and personal development
- Leadership development

Progress of the learners can be monitored and evaluated on our online learning platform, Career Studies.

Learning Programme and Curriculum		Course Number
1	Workplace Orientation Programme	HWSETA 591 PA 1007 077
2	Introduction to Business Management	Mikvah Projects (North West University)
3	Personal Development	Dr. A. Wort (University of Johannesburg)
4	Certificate in Food Preparation & Culinary Arts – 8065-01	City and Guilds 848383
5	Food Safety in Catering – 8066-203	City and Guilds 848383
6	Certificate & Diploma in Accommodation Services – 8068-02	City and Guilds 848383
7	Certificate & Diploma in Food & Beverage Services – 8066-02	City and Guilds 848383
8	Certificate & Diploma in Reception Services – 8067-02	City and Guilds 848383
9	Knowledge of Wine	AFB Academy of Food & Beverage Management
10	Barista Training	Sondela Academy
11	Education and Training Development Courses (117877, 117871 & 115753)	ETDP-SETA ETDP/10072
12	ILM Certificate in First Line Management	ILM 848383
13	Programme in Entrepreneurial Skills	Mikvah Projects (North West University / Small Business Advisory Bureau)

#### The following will be provided:

- A Basic Knife Set (3)
- An additional hard copy handbook (The Theory of Catering)
- Access and registration on the learning management systems, Career Studies.
- Protective Clothing
- Educational Trips

#### Entry Requirements:

- Grade 12 (Matric) - Umalusi National Senior Certificate
- Language: Literacy Grade 12. The tuition medium is English – all assignments and workbooks have to be completed in English.
- Age: 17 to 24 years.
- No criminal record.
- Short CV or résumé.
- Computer literacy: Recommended in e-mail, Word, Excel and PowerPoint.

**Course Fees:**

We would like to invite you to an Open day in order to discuss the course fees in detail. There are various options available for payment which will also be discussed.

There is a registration fee of R1 500.00 for 2016

**Terms and Conditions:**

1. All stationery and training materials are included in the course fees.
2. All Examination fees are included in the quotation.
3. The registration and tuition deposits are non-refundable and will be deducted off the total course fee.
4. No refunds will be paid once the course has started. The same applies to monthly payments.
5. No Tuition cost to be paid monthly according to signed contract if financial approval is given.
6. Learners will not be allowed to participate in his course if the monthly payments are not met.
7. Medical Aid will not be provided by Dream Hotel School or Sondela Academy.
8. Practical Experience must be completed in order to receive the certification of the qualifications.
9. All contracts must be signed within a calendar month of the quotation acceptance date.
10. No student will be allowed to start a course without a completed and signed tuition contract.
11. Declaration of special needs: Such as learning speed, dyslexia, or any condition that may influence studying, learning and working. If applicable to the learner, a report needs to be submitted to the Academy Board for consideration.
12. Declaration of medical conditions: Including allergies, asthma, epilepsy, etc. Working conditions in the Tourism Industry requires long working hours and good health and fitness are prerequisites for success. A report on serious cases has to be submitted by parents for consideration by the Academy Board.
13. Declaration of previous transgressions: Such as if a learner was expelled from a previous training institution.
14. Declaration of serious accidents in the past five years: Such as motor car accidents.