



PENINSULA
ALL-SUITE HOTEL
BY DREAM RESORTS

NEWSLETTER

2025



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OUR JOURNEY TO GREATNESS



As Dream Hotels & Resorts navigates its journey towards our updated vision: **To co-create joyful life experiences, connecting people to a brighter future.**

We, as a group, have recognised that each property is unique and needs to evolve with its own Mission Statement. We have termed this quest our 'Journey to Greatness'.

Creating a Mission Statement is no easy task. To gain the full buy-in of our entire tribe, we knew we had to involve everyone in its creation. The first step was to explore our unique selling points – all those special characteristics that set The Peninsula apart. Beyond the stunning sea views, fully equipped suites, and complimentary shuttle, we needed to identify what truly defines us.

Through our end-of-year tribal workshops, deep reflection, guest reviews, and countless one-on-one conversations, one defining feature stood out: our people. The long-serving, dedicated team members who understand the true meaning of hospitality and make every guest, new or returning, feel like they have come home.

To bring our mission to life, our tribe worked in teams to create a series of videos capturing how we deliver this special service. Sixteen inspiring and entertaining segments were produced and successfully presented to our leaders in a similar workshop. Following this, four teams of leaders were tasked with refining this content into four new videos, from which the final version of our Mission Statement was created.

MISSION STATEMENT

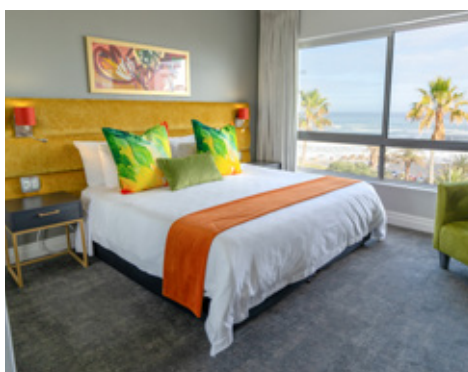
The Peninsula acknowledges that, across generations, we create unique, innovative, and everlasting experiences, fostering legendary, heartfelt connections. Our mission is to make a universal positive impact, demonstrate social responsibility, and champion sustainability, ensuring the well-being of future generations and cultures, while leaving a lasting legacy.

This statement, thoughtfully crafted by our tribe, is our commitment to you – our valued guest. It serves as a daily promise we will strive to uphold as The Peninsula continues to evolve and we seek new ways to provide exceptional experiences that exceed your expectations.

Thank you for being part of our family.

CHRIS GODENIR

The Peninsula All-Suite Hotel Custodian



WELCOMING MARNUS LE ROUX TO THE PENINSULA ALL-SUITE HOTEL TRIBE

Introducing Marnus Le Roux, the newest addition to The Peninsula tribe. With extensive experience in hospitality, food and beverage operations, and event coordination, Marnus brings a wealth of expertise that will contribute to the continued growth and success of our hotel.

A PASSION FOR EXCELLENCE IN HOSPITALITY

Marnus's journey in hospitality began at an early age, inspired by his parents' events company. His passion for the industry was sparked in childhood and fully ignited when he embarked on his professional career in 2017 as a Kids Club Facilitator at Little Switzerland Resort. From there, he steadily advanced, taking on roles such as Housekeeping Manager, Reception Supervisor, Accounts Assistant, and later, several key positions in the resort's food and beverage operations. His hands-on experience across multiple departments has given him a deep and well-rounded understanding of hotel operations.

Beyond his operational expertise, Marnus is passionate about staff development, always striving to empower his team and help them reach their full potential. He firmly believes that investing in people is key to building a thriving, successful business. Equally committed to community engagement, he works hard to ensure that the resort's presence positively impacts the surrounding area, fostering meaningful connections that benefit both the local community and the organisation.



PROFESSIONAL EXPERIENCE & EXPERTISE

Marnus holds qualifications in Event Management, General Business Management, and Hospitality Management. His career has seen him take on a diverse range of responsibilities which includes corporate functions, weddings and large-scale themed events. His ability to oversee multiple aspects of hotel operations makes him an invaluable asset to our team.

Marnus also takes pride in continuously developing his skills, refining his expertise in customer service, staff training, and operational management. His unwavering commitment to delivering exceptional guest experiences and operational excellence ensures that he will leave a lasting impact on the hotel.

We are thrilled to welcome Marnus Le Roux to The Peninsula and look forward to the positive contributions he will bring to our operations and guest experiences. Please join us in giving him a warm welcome as he embarks on this exciting new chapter with our tribe!

BO-KAAP INSPIRES BOLD NEW DESIGN FOR REFURBISHMENT PROGRAMME

At The Peninsula, we take great pride in continually enhancing and exceeding our guests' experiences. We believe in not just maintaining our spaces but redefining them while elevating luxury, comfort, and innovation with every update. Each renovation is an opportunity to blend contemporary elegance with timeless sophistication, ensuring that every detail reflects our unwavering commitment to excellence.

This year, an exciting transformation is underway as Claire Gardner, the interior designer leading our refurbishment programme, unveils the Bo-Kaap theme as the inspiration for our latest design revamp.

A TRIBUTE TO HERITAGE & VIBRANCY

Inspired by the historic Bo-Kaap neighbourhood in Cape Town, this design theme captures the essence of a rich cultural heritage. Known for its vividly coloured houses, cobblestone streets, and deep-rooted Cape Malay traditions, Bo-Kaap is one of the city's oldest residential areas. Its history dates back to the 18th century, when enslaved people from Southeast Asia (notably Indonesia and Malaysia) were brought to the Cape by Dutch colonists. Over time, the neighbourhood evolved into a unique fusion of Malay, African, and European influences, reflected in its Cape Dutch and Georgian architecture.



The Bo-Kaap design theme is a celebration of history, culture, and bold self-expression. Defined by vibrant colours, handcrafted elements, and a warm, inviting atmosphere, it brings a lively yet deeply meaningful aesthetic to our refurbishment project. By incorporating this iconic style, we are not only revitalising our spaces but also paying homage to a community that has played a significant role in shaping Cape Town's diverse identity.

Stay tuned as we bring this exciting vision to life!



ARTIST IN RESIDENCE: ANGELA MARITZ

Greetings from Room 201 at The Peninsula All-Suite Hotel! It's an absolute privilege to be creating another series of artwork for this year's refurbishment.

Last year, I explored the beauty of Fynbos, our unique local flora, but this year's theme takes on a whole new energy – Bo-Kaap. As one of Cape Town's most vibrant and historic neighbourhoods, it's a place bursting with colour, culture, and rich heritage – a must-visit for anyone looking to experience the soul of the city.

A huge thank you to Yusuf and his incredible maintenance team, who have transformed the third bedroom of my suite into a fully functional art studio. Here, I get to "eat an elephant" under Lion's Head – a nod to both the breathtaking mountain view from my window and the famous proverb, often quoted by Desmond Tutu: "You eat an elephant one bite at a time." A reminder that challenges, no matter how big, are best tackled step by step.

For me, painting itself isn't the challenge. Rather, like many of us, it's about overcoming mindset barriers. Trusting the process, pushing through self-doubt, and embracing creativity is essential to producing work that is truly unique.

And then, there's colour, one of the most powerful tools in my art. I love it! I use it to celebrate, uplift, and inspire, much like the way colour is embedded in Bo-Kaap's landscape, its vibrant culture, its bold flavours, and the energy of the Kaapse Klopse Festival.

My goal? To create strong, confident, joyful pieces. Art that makes you feel like that, live like that, and love like that.

WASTE MANAGEMENT & CARBON FOOTPRINT: A SUSTAINABLE APPROACH

Sustainability is no longer just a buzzword. It's a fundamental responsibility that impacts communities worldwide. At The Peninsula, we are committed to environmental conservation through innovative waste management and carbon footprint reduction strategies. Our dedication not only aligns with our core values but also sets a high standard for sustainability in the hospitality industry.




This Certificate is Proudly Presented to:

The Peninsula All-Suite Hotel

in recognition of achieving an ECO Status of:

ECO Excellent
2024/07/01



Wolgate
ANTON DOTGIETER
Managing Member

Valid until 28 February 2025



www.eroafrica.co.za | +27 83 655 6888

SUSTAINABLE WASTE MANAGEMENT

Managing waste effectively is central to our sustainability efforts. Our comprehensive strategy focuses on reducing, reusing, and recycling, ensuring minimal environmental impact while maximising resource efficiency.

- **Reduction Initiatives:** We have invested in technology-driven solutions to cut down waste, including digital check-ins and check-outs to reduce paper usage. We also provide eco-friendly bathroom amenities, eliminating single-use plastics, and offering sustainable dining options that support local and organic produce.
- **Reuse Protocols:** Our approach extends to daily operations, such as laundering linens and towels using eco-friendly detergents and water-efficient processes. Additionally, refill stations for water have been introduced in our conference facilities, significantly reducing plastic bottle waste.
- **Recycling Programme:** We have partnered with local recycling centres to ensure waste is properly sorted and processed. Guests are encouraged to participate through conveniently placed recycling bins throughout the hotel.





REDUCING OUR CARBON FOOTPRINT

Lowering our carbon footprint requires mindful energy consumption and the adoption of renewable energy sources. The Peninsula All-Suite Hotel has implemented several key initiatives:

- **Energy Efficiency:** We have upgraded our facilities with energy-efficient lighting and temperature control systems, significantly reducing electricity consumption.
- **Renewable Energy:** We are actively exploring solar panel investments to meet part of our energy needs. This shift not only reduces operational costs but also reinforces our commitment to green energy. We are also engaging with sustainable energy providers to further enhance our eco-friendly initiatives.
- **Eco-Friendly Transportation:** To promote sustainable travel, we offer rental bicycles for guests, providing a convenient and environmentally friendly way to explore the area while reducing their carbon footprint.

By integrating these sustainable practices, The Peninsula continues to lead by example in the hospitality industry, ensuring that comfort and environmental responsibility go hand in hand.



CLIENT NAME	SITE NAME	 m ³ OF CO ₂ SAVED	 GROWN TREES REQUIRED TO SINK THIS CO ₂	 EQUIVALENT SWIMMING POOLS FILLED WITH THIS	 EQUIVALENT HOUSEHOLDS' YEARLY CO ₂ EMISSIONS
THE PENINSULA ALL-SUITE HOTEL	THE PENINSULA ALL-SUITE HOTEL	57581.89	28.11	959.67	8.03
TOTALS		57581.89	28.11	959.67	8.03

PARTNERSHIPS FOR ENHANCED SUSTAINABILITY

At The Peninsula, we are constantly seeking innovative ways to improve our environmental impact. A key part of this commitment is forming strategic partnerships with organisations that share our vision for a greener future.

One of our most impactful collaborations is with Don't Waste Services, a company that provides an on-site sorter to manage our recycling efforts. This initiative ensures that cardboard, plastics, cans, glass, and paper are separated from wet waste daily. Thanks to this partnership, we successfully diverted 82% of our total waste from landfills last year – an achievement that underscores our dedication to sustainability.

Beyond traditional recycling, this partnership also addresses food waste. We are proud to share that all food waste collected by Don't Waste Services is sent to local farms for composting, contributing to a closed loop system that improves soil health and further reduces landfill waste.

Additionally, we have partnered with a specialist waste management company to handle fluorescent bulb disposal safely. To support this initiative, we have constructed a dedicated storage unit for used bulbs, ensuring that hazardous materials are responsibly collected and disposed of without harming the environment.



DREAM XPLORES – LET THE ADVENTURES BEGIN!



Hey Xplorers, it's me, Kamo!

It's 2025, a brand-new year filled with exciting adventures and endless fun just waiting for us! Have you signed up for the Dream Xplorers Club yet? Do you have your activity passport to join in on all the games and challenges? If not, you're missing out! But don't worry, signing up is super easy.

HOW TO JOIN THE FUN

When you're holidaying at your favourite Dream Hotels & Resorts property, head straight to the entertainment area and look for me (Kamo!) or one of the Dream Xplorer Champions who help set up all our fun activities!

To register, all you need is your parent or guardian to fill out a quick form with:

1. Your name & surname
2. Your date of birth
3. Any allergies
4. An emergency contact

Once you're signed up, you'll get your very own profile where you can track all the games and activities you complete ... and also unlock some awesome prizes along the way!

MORE PLAY, MORE PRIZES!

Every activity you join earns you points and rewards. So the more you play, the more fun (and prizes) you'll collect. Your Dream Xplorer Champion will update your progress, so don't forget to check in and see what you've unlocked. The best part? You only need to register once, and your profile will work at every Dream Hotels & Resorts property. No need to sign up again. Just show up and start having fun!



KAMO & TOUCHING DREAMS

I'm not just your adventure buddy, I'm also part of something bigger. Through our Touching Dreams NPO, Dream Xplorers supports community initiatives that help develop South Africa's future leaders. Each of our 24 properties has pledged to support early childhood or youth development charities in their local communities.

MEET KAMO - BEYOND THE CLUB

Did you know you can take a piece of Kamo home with you? Check out the mini Kamo dolls, puzzles, and comic books featuring my epic adventures across all Dream Hotels & Resorts locations.

So what are you waiting for? Sign up, start exploring, and let's make 2025 the most exciting year yet!

GET MORE FROM YOUR HOLIDAYS WITH DREAM EXCHANGES

At Dream Exchanges, your security is our top priority. We fully comply with the Protection of Personal Information Act ("POPIA") and continuously improve our security protocols to ensure that only you or your authorised users can access your account for transactions.

Dream Exchanges, powered by iExchange, is an intuitive system that provides members with access to an extensive range of holiday accommodation options, specifically for timeshare owners. The Dream Exchanges pool is securely ring-fenced, meaning only owners of Dream Hotels resorts can participate.

THE FOLLOWING SERVICES ARE AVAILABLE:

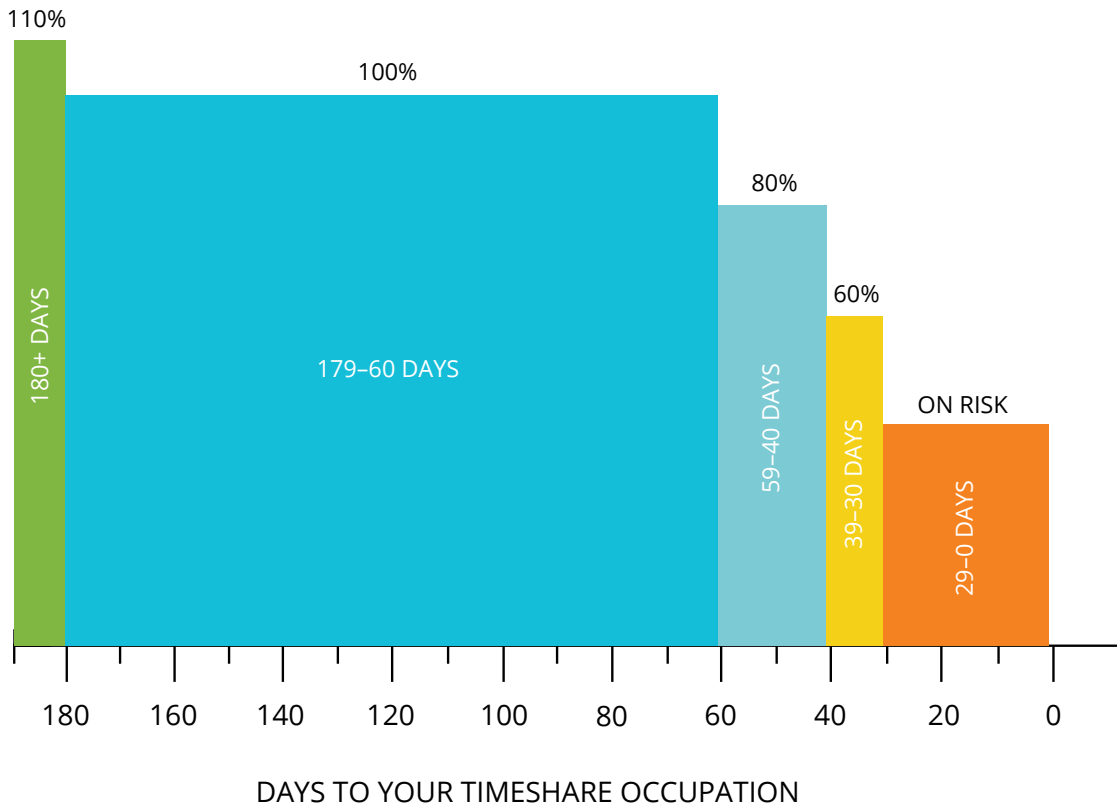
- Reservation Services – Provided by our call centre consultants
- Website – A member-interactive website, developed and hosted for your convenience
- Availability – Access to holidays from the home pool or iExchange

There are no membership fees. You only pay exchange fees for both local and international exchanges. To help keep you safe, here are a few essential security tips for your next online booking or payment:

- Every member is assigned a unique username and password for secure access to our website portal.
- Always log in through the Dream Exchanges website when making reservations and payments (via credit card or EFT), updating personal details, or simply browsing.
- Never share your login credentials (username or password) with anyone.
- For added security, always enter the CVV number on the back of your bank card when making credit card payments online.



POINTS ALLOCATION TABLE



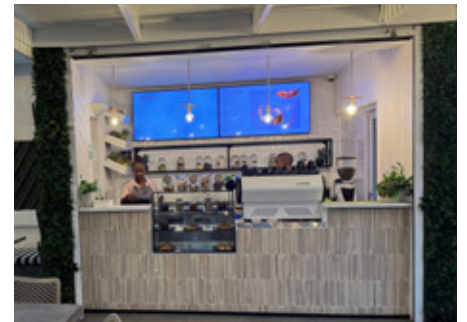
STROLLA CAFÉ REFURBISHMENT

We are thrilled to kick off the year with the long-awaited refurbishment of our Strolla Café. Today, a coffee shop represents much more than just a place for coffee. It has become a workspace for students and professionals alike, a spot to catch up with friends, socialise, and so much more. Coffee culture has evolved beyond a simple coffee stop and will continue to adapt to meet new needs and purposes.

Those of you who have visited over the past few weeks will have noticed the renovation work carried out on our Strolla deck and café area. We sincerely appreciate your patience during this period of improvement.

We are excited to share that we now have a sleek new server counter, stylish new chairs, refreshed tables, a coat of fresh paint, repaired bench cushions, and enhanced lighting. Additionally, we've installed display monitors to showcase our new self-service café offerings, including Matcha drinks and an array of delicious confectionery items.

By day, the crisp, elegant white décor provides a calm and peaceful space for those looking to take a break from their busy schedules. As evening falls, the area transforms into a sophisticated setting, perfect for enjoying bubbles and oysters. The pure white backdrop enhances the space's atmosphere, making it both dynamic and captivating.



TOUCHING LIVES THROUGH TOUCHING DREAMS NPC

Founded in 2021 by Dream Hotels & Resorts (DHR), Touching Dreams NPC is a non-profit organisation dedicated to uplifting the lives of vulnerable youth in South Africa (NPC Reg No.: 2021/875826/08). We focus on providing care and education for children who have been abandoned, neglected, or orphaned, as well as supporting children with disabilities and those who are terminally ill.

Much of our work is made possible by the generous support of DHR properties, whose monthly contributions help create a brighter, more sustainable future. Their commitment is demonstrated through the organisation of events such as Gala Dinners, Golf Days, and Think Tanks, where insightful discussions and innovative ideas are shared.

These efforts have a profound impact on our community-based initiatives, including partnerships with Reach for a Dream, Christel House, Langkloof Orphan Fund, and Saint Martin's Diocesan Home for Children. DHR's ongoing pledges also extend to their charitable work within their own communities.

In 2024, we were pleased to announce the approval of our application for income tax exemption, allowing Touching Dreams NPC to issue Section 18A certificates. If you are interested in supporting us or collaborating in some way, please reach out. Whether you can donate a little or a lot, every contribution helps us to make a positive impact. We believe that every person has the power to make a difference in the world.

CONTACT: enquiries@touchingdreams.co.za

NEWS & UPDATES

THE PENINSULA ALL-SUITE HOTEL AGM 2025

The 2025 Annual General Meeting (AGM) will be held on 28th May 2025. Timeshare owners will have the option to attend in person or via a webinar. Invitations to the AGM webinar, along with the agenda and proxy forms, will be emailed from accounts@peninsula.co.za during the first week of May 2025.

ANNUAL REPORT 2024

The 2024 Annual Report will be available for viewing on our website, www.peninsula.co.za, from 1st May 2025.

EMAIL ADDRESSES

Timeshare owners have provided us with their email addresses for sending levy statements, AGM notices, newsletters, and other resort-related communications. At the Peninsula, we are committed to safeguarding your privacy and ensuring that your personal information is handled in accordance with the Protection of Personal Information Act ("POPIA"), ensuring transparency and compliance with legal standards.

If your email address changes, please notify us promptly to ensure continued communication.

SOMETHING EXCITING MIGHT BE COMING...

How would you feel about the idea of adding a paddle pool to the grass area near the flag posts? We'd love to hear your thoughts and feedback!

Contact Brynn Rorich, Guest Relations Lead at: guestserv@peninsula.co.za

WHAT'S ON THE MENU?



FYNBOS NOUGAT GLACÉ

INGREDIENTS

- 500ml fresh cream
- 4 egg whites
- 200g sugar
- 30ml water
- 30ml fynbos-infused honey
- 30g almonds, toasted
- 30g mixed dried fruit, finely chopped
- 100g crushed pistachios
- 10g fresh mint, finely chopped
- 300g mixed berries
- 10g candied orange slices

METHOD

1. Whip the fresh cream to stiff peaks, then refrigerate for 2 hours.
2. Whisk the egg whites until stiff, then gradually add the sugar, continuing to whisk until the mixture reaches a glossy meringue texture.
3. In a small saucepan, combine the sugar and water, heating until a thick syrup forms. Add the fynbos-infused honey and allow the mixture to simmer gently.
4. Carefully pour the warm syrup into the meringue mixture, whisking continuously until the meringue cools to room temperature.
5. Gently fold in the mixed dried fruit, berries, and crushed nuts until evenly distributed.
6. Carefully fold the chilled whipped cream into the meringue mixture.
7. Transfer the mixture into a well-greased tart case or individual moulds. Freeze for 24 hours to set.
8. Once frozen, slice neatly using a sharp knife.

TO SERVE:

Garnish with candied orange slices, toasted almonds, fresh mint, and a drizzle of fynbos-infused honey for an elegant touch.