

HOW CAN WE HELP?

FREQUENTLY ASKED QUESTIONS







ARE DAY VISITORS ALLOWED TO VISIT?

Yes, day visitors are more than welcome to come to the lodge for pools, spa and the restaurant.

CAN I SWIM AT ZIMBALI BEACH?

Unfortunately, the beach at Zimbali is a non-swimming beach due to strong under currents and no shark nets, the nearest swimming beach is in Ballito approximately 10km from Zimbali Lodge.

IS THERE A MALL IN ZIMBALI ESTATE?

Unfortunately not, the nearest mall is about 3km away from us.

DOES THE HOTEL OFFER POOL TOWELS?

Pool towels are available at reception for residents only. Day visitors need to provide their own swimming towels.

CAN I BRING MY OWN ALCOHOL TO ZIMBALI LODGE?

Zimbali Lodge is a licensed establishment and therefore you may not bring your own alcohol or food to the Restaurant & pools or Bar. You can consume alcohol and food in your room.

ARE DAY VISITORS ALLOWED TO USE THE VALLEY OF THE POOLS?

No, day visitors are not allowed to go to Valley of Pool, they are only allowed to use the facilities at the Lodge.